

## ATO Correspondence

The ATO has recently began corresponding with taxpayers through the MyGov System. This means that if you have set up a MyGov Account, and have linked the ATO to that account, then most of your mail from the ATO will go to your MyGov Account, rather than to us or your mailing address. This includes

- Notices, including Assessment Notices
- Statements of Account
- Confirmation and reminder notices
- Activity Statements (e.g. BAS or PAYGI)

Because of this change, we no longer receive the ATO correspondence listed above that is sent to you.

If the ATO sends you mail through the MyGov system, and the ATO/MyGov has your mobile number, you should receive a text message that there is correspondence to be reviewed. If the ATO/MyGov System does not have your mobile number, then you will need to remember to check your MyGov Account if you are expecting correspondence from the ATO.

Unfortunately, once you have linked the ATO to your MyGov Account we cannot do anything to have your ATO mail sent to us.

If you receive something from the ATO that you do not understand please contact us to discuss.

If you are looking for a copy of your ATO Mail, such as your Notice of Assessment, we are able to download a copy of the correspondence from the ATO Portal at your request.

*Liability limited by a scheme approved under Professional Standards Legislation*

